

User Agreement

Introduction

Welcome to Anvia. By using Anvia Holdings Corporation services, you agree to the following terms. If you have any questions, please contact us at the contact us page or send us a direct email.

This Agreement is effective on 15 June 2017 for all users and upon acceptance for new users.

Scope

Before using Anvia Holdings Corporation services, you must read and accept all of the terms in, and linked to, this User Agreement. By accepting this User Agreement, you agree that this User Agreement will apply whenever you use Anvia's services. Some Anvia services may have additional or other terms that we provide to you when you use those services.

Being part of Anvia/ Using Anvia's services

While using the Anvia Services, you will not:

- Post content or items in inappropriate categories or areas on our sites and services;
- Infringe any laws, third party rights or our policies, such as the prohibited and restricted items policies;
- Use the Anvia Services if you are not able to form legally binding contracts; are under the age of 18 or are suspended from using the service;
- Fail to deliver payment for items purchased by you;
- Circumvent or manipulate our fee structure, the billing process, or fees owed to Anvia
- Post false, inaccurate, misleading, defamatory or offensive content (including personal information);
- Take any action that may undermine the Feedback or ratings systems (such as displaying, importing or exporting Feedback information or using it for purposes unrelated to Anvia ;
- Transfer your Anvia account (including Feedback) and user ID to another party without our consent;
- Distribute or post spam, unsolicited or bulk electronic communications, chain letters or pyramid schemes;
- Distribute viruses or any other technologies that may harm Anvia or the interests or property of Anvia users;
- Copy, modify or distribute rights or content from the Anvia services or Anvia copyrights and trademarks;
- Harvest or otherwise collect information about users, including email addresses, without their consent.

Fees and Services

Unless otherwise stated, all fees are quoted in Australian Dollars. You are responsible for paying all fees and applicable taxes associated with our sites and services in a timely manner with a valid payment method. If your payment method fails or your account is past due, we may collect fees owed using other collection mechanisms. (This includes charging other payment methods on file with us, retaining collection agencies and legal

counsel and, for accounts over 180 days past due, deducting the amount owed from your PayPal account balance.)

Release

If you have a dispute with one or more users, you release us (and our officers, directors, agents, subsidiaries, joint ventures' and employees) from claims, demands and damages (actual and consequential) of every kind and nature, known and unknown, arising out of or in any way connected with such disputes.

Breach

Without limiting other remedies available to Anvia at law, in equity or under this Agreement, we may, without notice to you and in our sole discretion (which shall be exercised reasonably, having regard to the circumstances), delay granting you access to our services, issue you a warning, restrict your activities through our site, if;

- You have, or we believe that you have, breached this Agreement, which includes any of our Policies in any way;
- We are unable to verify or authenticate any information you provided to us;
- We believe that your actions may cause loss or damage to or otherwise unlawfully harm you, our users, our related bodies corporate or affiliates, our directors, employees and agents.

For security, confidentiality and privacy reasons, we are not obligated to provide you or other members the details of any investigation that we conduct or any action, which we take, in relation to your membership or your account other than those that are already provided to you by us.

Anvia Money Back Guarantee

Anvia is committed to providing great customer experience. In the event that we fall short of your expectations, we refund all you money paid to us with no question asked. You can go to our website or within a specific application and request a refund by providing the details of your payments made and your banking details. We shall refund your money within 30 days from your refund request made.

Access and Interference

You agree that you will not use any robot, spider, scraper or other automated means to access any Anvia services for any purpose. Furthermore, you agree that you will not:

- Take any action that imposes or may impose (in our sole discretion, exercised reasonably) an unreasonable or disproportionately large load on our services;
- Copy, reproduce, modify, create copied works from, distribute or publicly display any content (except for your information) from the sites without the prior express written permission of Anvia;
- Interfere or attempt to interfere with the proper working of the sites, services or tools, or any activities conducted on or with the sites, services or tools; or
- Bypass our robot exclusion headers or other measures we may use to prevent or restrict access to the sites.

Unsubscribing

You may unsubscribe to our services at any time for any reason subject that you have no outstanding fees or meet the requirements for our money back guarantee.

Privacy

Anvia shall not allow third parties to obtain any information about our members. Anvia does not allow third parties to advertise within the web and mobile applications. We use your information only as described in the Anvia Privacy Policy.

Indemnity

You will indemnify us (and our officers, directors, agents, subsidiaries, joint ventures and employees) against any claim or demand, including legal fees and costs, made against us by any third party due to or arising out of your breach of this Agreement, or your infringement of any law or the rights of a third party in the course of using the Anvia services.

No Agency

Anvia is not your agent for any purpose in relation to this Agreement or your use of the Anvia services.

Legal Disputes

If a dispute arises between you and Anvia, our target is to provide you with a neutral and cost-effective means of resolving the dispute quickly. We strongly encourage you to first contact us to seek a resolution. We will consider reasonable requests to resolve the dispute through alternative dispute resolution procedures, such as mediation or arbitration, as alternatives to litigation.

This Agreement will be governed in all respects by the laws of Queensland. We encourage you to try and resolve disputes using certified mediation and arbitration. If a dispute cannot be resolved then you and Anvia conclusively submit to the non-exclusive jurisdiction of the courts of Queensland, Australia.